Privacy Policy

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Why this document exists

This policy explains, in plain language, what information TML4YOU collects, how we use it, who sees it inside the community and how we protect it.

TML4YOU is a community for learning and mutual support. Within it, any member can choose to develop an external business opportunity with the support of their team. Today that opportunity is **4Life**, but this policy is written to apply in the same way if another one is added in the future. Where a concrete example is needed, we use 4Life because it is the only one available today.

What information we collect

Category	What it includes	Required?
Account	Name, username, email, password	Yes
Profile	Goals, hobbies, languages, time commitment, type of support you are looking for, age range, gender, photo or selfie	All optional, except what your own team asks you for in order to move forward
Contact	WhatsApp number	Yes, so your team can support you during the sponsorship process

Category	What it includes	Required?
Activity	Which screens you use, messages you send within the platform, IP address and device type	Automatic, so the platform works and for security
Business opportunity (if you choose to develop it)	Your account number in that opportunity, your enrollment in its recurring purchase program, your monthly purchase level	Only if you choose to develop it; never the password of that external account or payment details

We do not ask for more information than each feature needs, and any optional field can be left out without stopping you from using TML4YOU as a community.

How we use your information

- To create and run your account, and to connect you with like-minded people.
- So your sponsor and your support team can accompany you.
- To verify your registration in the business opportunity you choose, if you decide to develop it.
- To prevent fraud, provide technical support and enforce our own community rules.
- **Never** to sell it, rent it or share it with third-party advertising.

Who sees your information inside the community

Who	What they see	When
Your sponsor and your 2 Supports (Triple Support)	Your profile, your WhatsApp and your registration details in the business opportunity	From the moment you send your sponsorship request
Elite team	Your WhatsApp	From day 3, if your request got no answer and the case reaches them for support
TML4YOU Administration	Your account and profile information	For support, verification, or a suspension case when applicable
The rest of the community	Only your public name and what you choose to show on your profile	If you turn on your profile visibility in My account

We never sell or rent your information to anyone outside these roles.

If you choose to develop a business opportunity

If you choose to develop the available business opportunity (today, 4Life), you create your account directly with that company yourself. **TML4YOU never shares your data with it** and never creates accounts on your behalf. What we do:

- Your Triple Support checks, on their own, that your account number, your sponsor and your enrollment in the recurring purchase program match what you reported, to confirm your registration.
- That check is recorded (who did it, what they marked, when) so any disagreement can be resolved.
- We never share the data of that external account with anyone outside your own verification team.

Security of your information

- Your password is stored encrypted; no one at TML4YOU can see it.
- Administration access requires 2-step verification and, for certain actions, an authorized IP address.
- We limit who can see each piece of data according to their role (see the previous section). No one sees more than their role needs.
- We keep reviewing and fixing security risks on an ongoing basis.

How long we keep your information

While your account is active, we keep your information so the community and your team can work. If your account is suspended (for example, for breaking a rule), your data is kept for **30 days** while Administration investigates the case; after that period, if applicable, your account may be deleted completely. If you cancel your membership yourself, you can recover it within the first 30 days; after that, your data is deleted.

This never affects your account in the external business opportunity you chose to develop, which is independent from TML4YOU.

Your rights over your information

At any time, from My account, you can:

- See and correct your profile details.
- Turn your profile visibility to the rest of the community on or off.
- Ask for a copy of the information we hold about you.
- Ask us to delete your account and your information (subject to the retention period if your account is under investigation).
- Write to us to ask what information we hold about you, or to withdraw a consent you have given.

Minors

TML4YOU is for people over 18 years of age. We do not knowingly collect information from minors. If you believe a minor has created an account, write to us so we can delete it.

Cookies and similar technologies

We use basic cookies to keep you signed in and remember your preferences. We do not use third-party advertising cookies. Some services we use to run the site (such as sending emails) process basic contact data; none of them receives your WhatsApp or your business opportunity details.

Where your information is processed

Your information is processed and stored on the servers TML4YOU uses, which may be outside the country where you live. We take reasonable measures to protect it no matter where it is processed.

Changes to this policy

We may update this policy when our practices change or the law requires it. If the change is significant, we will let you know inside the platform before it takes effect.

How to contact us

If you have questions about your information or want to exercise any of your rights, write to **admintml@tml4you.com**.